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| LANTAC, USA ~ RETURN AUTHORIZATION FORM | RMA # |

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| --- | --- | --- |
| NAME: | | EMAIL: |
| STREET: | | PHONE: |
| CITY: | |  |
| STATE: | ZIP: |  |

**PRODUCTS RETURNED**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **QTY:** | **PRODUCT:** | | | **SERIAL #**  **(IF APPLICABLE)** | |
| **ISSUE:** |  | | | | |
|  | | | | | |
|  | | | | | |
| REPAIR: | | EXCHANGE: | REFUND: | | OTHER: |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **QTY:** | **PRODUCT:** | | | **SERIAL #**  **(IF APPLICABLE)** | |
| **ISSUE:** |  | | | | |
|  | | | | | |
|  | | | | | |
| REPAIR: | | EXCHANGE: | REFUND: | | OTHER: |

|  |  |
| --- | --- |
| **PLEASE RETURN TO:** | |
| LANTAC USA |
| 1300 FORUM WAY S |
| SUITE B |
| FORT WORTH, TX 76140 |

**OFFICE USE ONLY**

|  |  |  |  |
| --- | --- | --- | --- |
| DATE IN: |  | | RMA # |
| CHECKED IN BY: | |  | |
| REMARKS: | |  | |
| DATE OUT: |  | | |

All Returns & Exchanges **MUST** be done within **30 days** of the invoice. Product **MUST** be returned in original condition & packaging (un-mounted & un-used).

Refunds are not available if the product was not ordered thru LanTac USA. Shipping charges will not be refunded.

LanTac USA is not responsible for items damaged in shipment.

Products must be registered to receive the LanTac USA 12-month warranty; otherwise original receipt must be provided at time of warranty service.

Please visit <http://www.lantac-usa.com/Privacy-Terms.html> for all other warranty, return, refund & exchange policies.